

Re: New Jersey LCL & Customs Clearance Rate Adjustments

As you are aware, the effects of COVID and the global pandemic have been severe, and in some cases, have resulted in dramatic changes in the way we are forced to live and work.

The freight forwarding and shipping industry has not been immune to these effects. We had hoped that many of the protocol changes and personal safety measures implemented by our New Jersey and local service providers would be somewhat temporary, but this is not the case.

Over the past six months, we have been subjected to a number of cost increases. As your shipping partner, our initial decision was to absorb these increases, as we hoped they would be limited and temporary.

We are a local business, and we understand the pressures that many companies in Bermuda have been facing over the past few years. Indeed, our base shipping rates have not increased since 2015 even though we have experienced annual increases from most of our providers.

Unfortunately, we can no longer absorb these increases and have been forced to review and adjust our rates. If you would like a quote or if you have any questions, please call us at 292 8080 or email at info@best.bm

Our mission has always been to try and provide the best service possible at the best possible cost. We will continue to do this even though we are now faced with new realities being placed on us by our overseas suppliers.

We thank you for your business and please be assured that we will continue to provide the service that you deserve from your shipping partner.

Joseph A. Vieira
President
The BEST Group Ltd.